**Hotspot User Survey**

Please complete this survey when you return the hotspot. Survey results are anonymous, and data collected is used to support the continuation of this program.

1. Does your household currently pay for internet service?
   *Choose one.*
   - ☐ Yes
   - ☐ Yes, but only cellular data for smartphones
   - ☐ No

2. What online activities were you/members of your household able to do while using the hotspot?
   *Choose all that apply.*
   - ☐ Access online health information or telehealth services
   - ☐ Check information about schools
   - ☐ Complete homework
   - ☐ Connect with family and friends via videoconference (Facetime, Skype, etc.)
   - ☐ Enroll in an educational class
   - ☐ Fill out forms (social services, taxes, etc.)
   - ☐ Keep informed of current events
   - ☐ Learn a new skill
   - ☐ Look for/apply to jobs
   - ☐ Look up directions or transportation information
   - ☐ Play computer games
   - ☐ Purchase items online
   - ☐ Research a topic of interest
   - ☐ Use social media
   - ☐ View entertainment
   - ☐ Other: __________________________

3. Do you plan to borrow a hotspot from the library again?
   *Choose one.*
   - ☐ Yes
   - ☐ No

4. Did you have any issues while using the hotspot?

5. How did you learn about the library’s hotspot program?
   *Choose all that apply.*
   - ☐ Newspaper
   - ☐ Radio advertisement
   - ☐ Social media post
   - ☐ TV advertisement
   - ☐ Friend/colleague/family member
   - ☐ Professional who referred me to the library
   - ☐ Posters/signs at the library
   - ☐ Posters/signs in another location (i.e. school, community center, bulletin board)
   - ☐ Other: __________________________

6. Comments/feedback