LIBRARY PATRON SURVEY
(Sample #1 – single question survey – insert your library name here)

Please answer the following question and return your response to the library. Your responses will be used in evaluation and planning for library services. Thanks a lot!

Would you recommend the library to a friend?

- If yes, why?

- If no, why?
LIBRARY PATRON SURVEY
(Sample #2 – single question survey – insert your library name here)

Please answer the following question and return your response to the library. Your responses will be used in evaluation and planning for library services. Thanks a lot!

If there is one thing you could change about the library, what would it be?
LIBRARY PATRON SURVEY
(Sample #3 – insert your library name here)

Please select the answers that best represent your opinion. Any additional comments you can provide will help us improve our services. Thank you for your input.

1. When you visit the library, are you able to find what you’re looking for?
   - Always
   - Frequently
   - Sometimes
   - Seldom
   - Never

2. How satisfied are you with the overall services of the library?
   - Extremely
   - Very
   - Somewhat
   - Not very
   - Not at all

3. How helpful is our staff?
   - Extremely
   - Very
   - Somewhat
   - Not very
   - Not at all

4. Please rate your satisfaction with each of the following services provided by the library:

<table>
<thead>
<tr>
<th>Service</th>
<th>Very Satisfied</th>
<th>Satisfied</th>
<th>Not Satisfied</th>
<th>Don’t Know</th>
</tr>
</thead>
<tbody>
<tr>
<td>Collections</td>
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<tr>
<td>(books, magazines, DVDs, audios, etc)</td>
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<td>Reference Service</td>
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<td>Hours of Operation</td>
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<td>Interlibrary Loan</td>
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<td>Public Access Computers</td>
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<tr>
<td>Children’s and Adult Programs</td>
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<tr>
<td>Electronic Resources (databases, etc)</td>
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</tbody>
</table>

5. Are there any other comments you would like to share concerning the library, its staff, services and/or programs?

Thanks for completing the library survey!
LIBRARY SURVEY
(Sample #4 – insert your library name here)

Please answer the following questions. Any additional comments you can provide will help us improve our services. Thank you for your input.

1. **Do you have a library card issued by this library?**
   - □ Yes
   - □ No

2. **What do you, or would you like to, use the library for?** (check all that apply)
   - □ Check out books
   - □ Read newspapers or magazines
   - □ Check out movies
   - □ Use public meeting room
   - □ Check out audiobooks
   - □ Meet with friends
   - □ Study or do research
   - □ Attend adult programs
   - □ Use public computers
   - □ Attend children’s programs
   - □ Use electronic resources
   - □ Attend a class
   - □ Use photocopier
   - □ Other ____________________________

3. **Are there any other services you would like the library to provide?**

4. **How useful do you find our electronic resources (website, databases, etc.)?**
   - □ Extremely
   - □ Very
   - □ Somewhat
   - □ Not very
   - □ Not at all

5. **How do you find out about the library’s programs and services?** (check all that apply)
   - □ Newspaper
   - □ In-library flyers and signs
   - □ Local broadcast media
   - □ Library staff
   - □ Library newsletter
   - □ Friends/neighbors
   - □ Library website
   - □ Other:__________________________

6. If there is one thing you could change about the library, what would it be?

7. **OPTIONAL:** The following information will be used for demographic purposes only. Please provide information for the person completing the survey.
   - □ Female
   - □ Male
   - □ Child (up to age 12)
   - □ Teen (13-19)
   - □ Adult (20-54)
   - □ Senior (55+)

**Thanks for completing the library survey!**