

Montana State Library Fiscal Year 2018 Annual Report

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Goals and Objectives

The Montana State Library helps all organizations, communities, and Montanans thrive through excellent library resources and services.

Goal One: Foster partnerships

Partnerships are necessary to ensure that Montanans thrive. Through partnerships, MSL and those we serve will continue to move Montana forward.

Goal Two: Secure sufficient and sustainable funding

We have the funds and capacity to meet the expectations of our partners and Montanans. We are an innovative, forward thinking, and fiscally responsible organization in fulfilling our mandates and meeting the expectations of our partners and Montana citizens.

Goal Three: Create a useful information infrastructure

Montanans have the information and library services they need to understand and influence change in their community. Others follow Montana's model of open, transparent, cooperative information management practices.

Year in Review

Fiscal Year (FY) 2018 was one of the most challenging in the history of the Montana State Library. Due to declining state revenue, the Governor's Office enacted triggers as required by Senate Bill 261 passed by the 2017 Legislature. These budget reduction triggers, coupled with cuts to the overall state budget found in House Bill 2, cut the State Library budget by approximately \$1 million annually.

The State Library was forced to take multiple measures to manage these cuts. A number of staff were laid off, the Talking Book Library was reorganized under the Digital Library, the contract for the Montana Natural Heritage Program was cut by 25% (\$115,000 annually), and the agency's information technology budget was reduced.

Additionally, the State Library adopted a wholly digital service model when we closed our public reading room. This area, and the available print collection, was underutilized and by closing the space, the State Library saved more than \$100,000 per year in rent costs. The federal document collection was returned to the University of Montana's Mansfield Library, the Natural Resources and Professional Development

collections were heavily weeded and moved to another location within the Library, and the remaining print state publications were prioritized for digitization.

When planning for the budget cuts, the State Library Commission directed the State Library to focus on our statutory mission while ensuring that what we will continue to do we will do well, continuing to serve those who are most vulnerable, and positioning the State Library to rebuild for the future.

With the exception of the closure of the reading room and the loss of colleagues and friends, the impact of the budget cuts were not immediately apparent; however, they did reveal themselves over time. Staff ultimately had less time to do the work that mattered. High priority projects such as a rewrite of the cadastral application were put on hold, staff had less time to devote to library consulting, two Montana Spatial Data Infrastructure theme (Geographic Names and Transportation) went unedited, and other key data, including land ownership and plants, animals, and habitats information, grew increasingly out of date.

In order to change the dialogue regarding the work of libraries, the State Library planned a public awareness campaign that focused on the role that the library and information communities play to support economic development. And in FY 2018 the State Library contracted with Library Strategies and sat a task force to help plan for the creation of a non-profit to raise money to support library and information services statewide.

Loss, while difficult, always reveals opportunities. It is these opportunities on which the State Library is focused as we head into FY 2019 and beyond.

Finances

Revenue

Category	Amount
General Fund	\$2,099,356
Federal	\$892,047
NRIS Core Funding	\$281,541
Coal Severance Tax	\$344,444
Montana Shared Catalog	\$344,367
Grants/Other	\$44,605
Montana Land Information	\$773,861
Contracts	\$30,392
Total	\$4,810,613

Expenditures

Category	Amount
Digital Library	\$1,989,008
Library Development	\$988,717
Grants to Libraries	\$288,926
Montana Shared Catalog	\$344,367
Administration	\$869,225
Talking Book Library	\$330,370
Total	\$4,810,613

Programs

Central Services

Central Services staff provide accounting, human resources, and information technology assistance, as well as general administrative support.

Digital Library

The Digital Library collects and provides access to multiple types of information of interest to state employees, federal partners, and the citizens of Montana.

Montana Spatial Data Infrastructure

The [Montana Spatial Data Infrastructure](#) is made up of fifteen “framework” geographic databases vital for making maps of Montana and understanding its geography. MSDI datasets are generally accepted as the best available, standardized, statewide data that meet the essential, digital geographic information needs of Montana’s citizens, its government, commerce, legislature, area researchers, and more.

Natural Resource Information System

Established in 1985 by the Montana Legislature, the [Montana Natural Resource Information System \(NRIS\)](#) was designed to simplify the task of identifying and acquiring natural resource information. NRIS’s mission is to make information on Montana’s natural resources easily and readily accessible.

Research Resources

MSL provides [research and professional development resources](#) for state employees and contractors as well as for Montana library staff.

State Publications

MSL makes a concerted effort to create citizen access to state publications to fulfill MCA 21-1-212: "The state library shall administer a state publications depository library program to identify, acquire, catalog, preserve, and provide access to state publications."

Digitized publications are available via the [Internet Archive](#) and state web pages dating back to 1996 are archived at [MT.GOV Connect](#).

Talking Book Library

The [Talking Book Library](#) program works with the [National Library Service for the Blind and Print Disabled](#) to provide free library services to Montanans who cannot read standard print due to a visual, physical, or reading disability.

The program aims to improve patron quality of life and offer ease of access to reading materials so that patrons have opportunity to educate themselves and become informed voters connected to society, make informed and healthy decisions to be productive in the workforce, and contribute to society.

Montana Natural Heritage Program

The Montana Natural Heritage Program (NHP) is the state's source for reliable, objective information and expertise to support stewardship of our native species and habitats, emphasizing those of conservation concern.

The NHP is a program of the Montana State Library's Natural Resource Information System. It is operated as a special program under the Office of the Vice President for Research and Creative Scholarship at the University of Montana, Missoula.

Library Development

The Library Development department provides leadership and guidance to libraries in order to improve programs, services, and facilities.

Consulting, Training, and Lifelong Learning

MSL provides consulting services, continuing education opportunities, and learning programs for library employees across Montana. These resources, training sessions, and professional development opportunities help library staff meet the needs of their patrons and create thriving opportunities for their communities.

MontanaLibrary2Go

MontanaLibrary2Go is an online service that offers registered library patrons of participating libraries free access to a collection of over 42,000 contemporary, classic, and bestseller audiobooks and e-books (books in electronic, or digital, format).

These books check out just like a physical book or audio CD, except that users can check them out at any time, from anywhere – an online library “to go.” Registered library patrons can download the books to their electronic devices or computers, or they can read or listen to books in an online browser. There are currently 89 MontanaLibrary2Go member libraries and 102,885 users across the state.

Montana Memory Project

The Montana Memory Project (MMP) supports the creation of, and provides free access to, digital collections of items relating to Montana's cultural heritage and government. Libraries, museums, local government agencies, and historical societies across Montana contribute content to the website.

Montana Shared Catalog

The Montana Shared Catalog (MSC) is a consortium of 175 multi-type libraries that share, at minimum, an online catalog and system administrator staff.

The libraries that enjoy the greatest benefit from MSC membership also participate in sharing groups in which library patrons can seamlessly place holds on items from dozens of libraries around the state and pick up the item soon afterward. This program is made cost-effective through the use of a courier service, in which crates of items are delivered from library to library.

Commission and Councils

Montana State Library Commission

The State Library Commission is the governing body of the State Library in accordance with 22-1-101, Montana Code Annotated. The seven-member Commission seeks advice from a number of standing advisory councils and ad hoc task forces on issues of importance to the communities served.

Montana Land Information Advisory Council

The Montana Land Information Advisory Council (MLIAC), as required by statute, advises the State Librarian and the State Library Commission on issues related to land information, on the priority of land information, including data layers to be developed, on the development and management of the Montana Land Information Act grant process and on the distribution of funds collected in the Montana Land Information Account.

Network Advisory Council

The Network Advisory Council (NAC) represents the interests of all types of Montana libraries and maintains the perspective of statewide geographical balance as it explores technology resources, assists with the official procurement process of those resources, reviews and evaluates the feasibility, design,

and outcomes of statewide library projects; assists with statewide planning, and advises the State Librarian and the State Library Commission as appropriate.

Highlights

Summer Library Leadership Institute

In July 2017, 14 librarians, four facilitators, and three MSL staff met for an intensive four-day retreat at the Rising Wolf Ranch near East Glacier Park. Participants learned about leadership styles, practiced communication strategies, and explored project management models. Participants designed and implemented projects utilizing their new knowledge and skills, and presented their finished results to the MSL Commission.

Montana Shared Catalog SaaS Migration

In September 2017, MSC staff migrated the [Montana Shared Catalog](#) to a cloud-based software-as-a-service environment. With this move, there has been a complete end to emergency calls to MSC staff during weekend hours. System critical support is now monitored and handled by the vendor, SirsiDynix, which uses 24/7 support teams.

Drought Impact Reporter

MSL staff on the [Governor's Drought and Water Supply Advisory Committee](#) helped put together an ongoing questionnaire allowing the public to report observed local drought impacts. The information gathered was used to investigate trends and impacts and will help inform potential responses in times of drought.

MLIA Grant Projects

In accordance with the Montana Land Information Act (MLIA), MSL administers an [annual grant program](#) to distribute accumulated funds from the Montana Land Information Account, established by the MLIA. Grant applications are evaluated by the State Library and the Montana Land Information Advisory Council, and follow the MLIAC Grant Subcommittee Code of Ethics. Grant criteria are established based on the original intent of the MLIA and the goals and objectives of the annual Montana Land Information Plan.

In FY 2018, MSL awarded 14 grant recipients across Montana a total of \$249,499.

Public Relations Campaign

In spring of 2018, MSL began planning a public relations campaign to demonstrate the value of Montana libraries and geographic information resources. The Information Powers MT campaign focused on the relevance of these resources in the 21st century and their importance to Montana's economy, culture, and society.

Mind in the Making

In April 2018, MSL conducted a Mind in the Making training event in Bozeman for library staff and designated community partners from 18 communities around the state. This highly interactive training is designed to help librarians and community partners understand the science of brain development, and then tap their creative skills and expertise to translate this into fun and engaging activities, programs, and exhibits. Library staff developed projects based on the training and attended follow up webinars to help keep them on track.

Montana Memory Project Responsive Design

The MMP user interface was modified to responsive web design, making access easier for all users no matter the device type. This increased usability allows MMP users to find the information they want with greater ease and less frustration, and also addresses accessibility issues that arose from the previous interface.

Trust for Montana Libraries

MSL began the process of creating a trust to complement the work of the library and advance the work of Montana libraries and the GIS community. The goal of The Trust for Montana Libraries will be to provide more financial support to libraries of all kinds and the GIS community through statewide initiatives and efforts. The fundraising focus will be on development efforts, and endowment building, to support statewide activities.