Strategic Framework

Our Purpose

The Montana State Library (MSL) helps all organizations, communities, and Montanans thrive through excellent library resources and services.

What we value

- User-centric services;
- The diverse worldviews of our users and partners;
- Open and free information that is accurate, timely, comprehensive and convenient;
- Data driven planning and evaluation coupled with compelling narrative;
- Risk-taking;
- Progressive library services and collections that are models for others.

Our Roles

- The Montana State Library is the source for State Government Information, Natural Resources Information, and Geographic Information, for all Montanans.
- MSL supports the development and excellence of Montana's tax-supported public libraries.
- MSL supports reading for Montanans with visual or physical disabilities.

What we will do:		*How we will do it:		Why we will do it:
Foster partnerships	**+**	• Educate new Governor, his staff, and cabinet about MSL • Implement Statewide LiDAR Plan • Develop a GIS Coordination Strategic Plan • Create an economic development model for MT libraries • Improve administration and enhance MSL volunteer program • Implement a grant management tool • Facilitate IMLS-funded Framing the Future grant • Support GeoEnabled Elections • Build MMP Collections from unrepresented counties and under-represented counties • Define levels of engagement and ID partners	**=**	*Partnerships are necessary to ensure that Montanans thrive. Through partnerships, MSL and those we serve will continue to move Montana forward.*

What we will do:		*How we will do it:		Why we will do it:
Secure sufficient and sustainable funding	**+**	- Initiate use of state performance management system - Complete State HR position classification process - Study pay equity and pay policy improvement - Identify tools, educate, and implement consistent use of productivity management tools - Increase financial and community support for libraries - Support legislative initiatives to increase MSL funding - Establish federal indirect cost rate for MSL	**=**	*We have the funds and capacity to meet the expectations of our partners and Montanans.* *We are an innovative, forward thinking, and fiscally responsible organization in fulfilling our mandates and meeting the expectations of our partners and Montana citizens.*

Create a useful information infrastructure	**+**	• Rewrite MSL website and migrate to Cascade CMS • Enhance information technology positioning to support a mobile MSL workforce • Develop Community Hub prototype and consider opportunities to extend resource to other libraries • Complete and evaluate Digital Public Library of America ebook pilot • MSC Cloud-based ILS reporting migration and data standardization (Phase 1) • Review of ArcGIS Server Environment Needs - Enterprise, Portal, EMCS Dev, etc. • Complete Cadastral interface updates and roll-out and promote • Revise Public Library Standards • Implement strategic plan certification pathway • Implement use of Adaptive technologies for TBL patrons • Improve Intranet organization • Clean up MSL MARC records • Complete MSC security audit	**=**	*Montanans have the information and library services they need to understand and influence change in their community.* *Others follow Montana's model of open, transparent, cooperative information management practices.*

What we will do:	*How we will do it:	Why we will do it:
	- Standardize MSC user sharing group policies and procedures - Conduct MMP RFP - Evaluate Gigabit toolkit data and final report; consider options to address identified broadband and IT infrastructure gaps - Support WiFi Hot Spot and device lending deployment - Consider need for and role of the Montana Library Network - Cost share formula analysis - Study options for improve a statewide courier program	