

MTLib2Go Exec meeting notes July 2017

Attending online: Susie McIntyre, Cara Orban, Jonna Underwood, James Parrott, Sara Groves, Rachel Rawn, Annie Alger, Stef Johnson

C Orban reported on budget, including recent donation from Golden Plains. She has prepped invoices for Libraries today, they'll be going out soon.

Budget for MTLib2Go

FY2017: \$185,769

Spent: \$190,815.28

FY2018: budget sheet up to date

\$243,123.13 in estimated content credit as of today

S McIntyre: discussion of Libby app & requested feedback on user satisfaction, discussion of preparing a newer handout for distribution to public. She has started drafting a new handout, she'll get it out to Exec Committee by Aug 1.

SM: Marketing: Do we want to promote it to patrons now or after staff is trained? Will old interface be discontinued? not yet, but at some point. Some discussion followed, CO will organize a webinar for staff training on Libby, date TBD

Planning doc for RFI: what do we like, want to change, what concerns? Some discussion of important points to consider: Kindle users, ability to load items on "dumb" devices, making Marketplace more functional.

CO: review of RFI planning and timeline presented for confirm/adjust by Exec Committee:

Planning for new RFI

What do we like most about our current vendor?

Libby is an improvement,

Kindle availability

In 2015, other vendors were not able to load things onto "dumb" devices

What would we most want to change about our current vendor?

Marketplace could be easier to use

Confusion about metered access titles; really difficult to convey this information to patrons; canceled holds are difficult to communicate to patrons in bulk

What are the main things we want to know from an RFI?

What else is out there in 2017? How do other services compare to OverDrive?

Concerns?

Hosting fee for OverDrive continues to increase

Draft Timeline:

- Cara revise RFI draft for exec review by 7/28
- Execs review and comment by 8/18
- Cara will work with State Procurement to launch RFI by the start of September
- RFI deadline of 10/13
- Share responses with Execs
- Share results and recommendation with membership

No timeline adjustments requested. Exec Committee is encouraged to review promptly to help move timeline for budget considerations. Concern about better vendor participation, 3M was mentioned as non-participant last round. Suggested that we do not have a specific 3M rep to contact, we will reach out to them for a rep.

Meeting adjourned 2:30p. respectfully submitted, S Johnson