

Fall – 2017 – Bozeman – SCHEDULE-AT-A-GLANCE

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|  | **September 7** | | | | **September 8**  9 am – 4:30 pm  Lunch on your own | |
| 9:00 am – 12:15 pm | | 12:15-1:15 pm | 1:15 – 4:30 pm |
| Homewood Suites  ***Ballroom*** | Stumbling on Success: Library revitalization through community engagement – *Christine McPhee* | | Lunch on your own | Customer Service: It’s in Our DNA, Right? – *Lauren McMullen* | Bozeman Public Library ***Large Meeting Room*** | Working Together: Building & nurturing positive relationships with governing agencies & the community – *Local Government Center of MSU* |
| Homewood Suites  ***Boardroom*** | Build a Digital Map – *Jo Flick* | A Tangled Web – *Jo Flick & Jennifer Birnel* | Crucial Conversations - *Paul LaChappelle, MSU Extension* |

CE Categories: Library Administration Collection Management & Technical Services

Library Services to the Public Technology

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