

Fall – 2017 – Bozeman – SCHEDULE-AT-A-GLANCE

|  |  |  |
| --- | --- | --- |
|  | **September 7** | **September 8**9 am – 4:30 pmLunch on your own |
| 9:00 am – 12:15 pm | 12:15-1:15 pm | 1:15 – 4:30 pm |
| Homewood Suites ***Ballroom*** | Stumbling on Success: Library revitalization through community engagement – *Christine McPhee* | Lunch on your own | Customer Service: It’s in Our DNA, Right? – *Lauren McMullen* | Bozeman Public Library ***Large Meeting Room*** | Working Together: Building & nurturing positive relationships with governing agencies & the community – *Local Government Center of MSU* |
| Homewood Suites ***Boardroom*** | Build a Digital Map – *Jo Flick* | A Tangled Web – *Jo Flick & Jennifer Birnel* | Crucial Conversations - *Paul LaChappelle, MSU Extension* |

CE Categories: Library Administration Collection Management & Technical Services

 Library Services to the Public Technology

**learning.msl.mt.gov**