

Discussion Topic Four: Suggestions and discussion of possible new data to collect for Montana libraries?

New data element identified so far, to collect locally:

- ✓ Database usage reported by database, for both statewide and local subscriptions

Broadband, Edge, BTOP: what data is being collected or was collected that we may want to add?

State Librarian List:

- ✓ Does the library have separate broadband plans for staff and for the public?
- ✓ Subscribed upload speed (mbps) for Staff wired and for Staff wireless (last if applicable)
- ✓ Subscribed upload speed (mbps) for Public wired and for Public wireless
- ✓ Subscribed download speed (mbps) for Staff wired and for Staff wireless (last if applicable)
- ✓ Subscribed download speed (mbps) for Public wired and for Public wireless

Other new data element suggestions related to broadband, Edge, BTOP:

- Number of PCC Workstations (defined not to include OPACs)
- Date Current Broadband Speed Upgraded
- Monthly laptop checkouts
- PCC users (weekday, weekend, monthly avg)
- Avg PCC user wait times (weekly)
- Total monthly wireless users

Issues to clarify during discussion of these elements:

Public computer-

- Do laptops in a laptop lab count as public computers?
- Should children's computers that are not Internet enabled be included?
- What about documentation computers (not Internet enabled, used primarily for word processing)?
- Should specific use computers, i.e. genealogy, legal kiosks, human services kiosks be included?

How do we define a public computer user?

- Single-session vs. time limit vs. multiple uses in 1 day

How do we count wireless users?

- Single-session vs. multiple logins in 1 day

What other new data elements do you think we should collect locally?