

Data:	Collected	Not Collected	Notes	Planning	Managing	Communicating	Annual Report
Staff hours	X		Details lacking for most staff			X	
Exenditures	X		May or may not be tied to specific activities/outcomes	X	X		
Budget authority	X			X			
MS Library Visits		X					X
Circulation	X						X
ILL	X						X
Collection size	X						X
Web use statistics	X		This data source needs better clarification				X
Reference requests			Data collection is hit or miss				X
Statewide projects participation	X						X
Training attendance	X						X
Training evaluation	X						X
Draft Key Indicators of Success				Special Reports			
Funding				Federation reports - add a GIS component			
Libraries meeting standards				Dashboard - see what's going on easily with some insights from staff			
Library staff getting certified				Financial reports - could probably pull out some trends; need the interpretation of Kris to understand current reports; at-a-glance graphs would help			
Number of qualified patrons for TBL that are using the service				Annual report - could we find a way to crowdsource the information that appears here? Can we spread this out over time? Might even be interesting to see failures as well			
Some measure of how resources are being used				Data hub - could have something that we can mine; maybe not summarize, but make it available beyond a spreadsheet; be transparent			
How do we measure the reach of our services? What are the data elements that go into that indicator?				LSTA Annual report - could be a way to mine data from it; currently very			
Need to include some kind of measure of trends - what is happening over time?							
Increase in libraries participating in library development services							
Increase in community partnerships amongs local libraries							
Increase in local funding							
Increase in number of librarians participating in MSL councils and task forces							
Increase in number of trustees participating either in MLA or with MSL							
Increase in number of board members getting certified							
Increase in programming that supports lifelong learning							
Increased use of websites (as measured by web use statistics)							
Increase in donations (funding)							

Framework	Success Indicators	Data elements	Data collected
Fostering Partnerships			
	State level partnerships	Examples of partnerships	No
	Local partnerships	Results of those partnerships - How did they benefit community?	No
	increase # and % of libraries statewide projects	Patron feedback on the value of statewide collaborative projects	No
	increase # of collaborative projects libraries pursue with	Results of those partnerships - How did they benefit community?	No
Secure Sufficient and Sustainable Funding			
	Financial health	financial history	Yes
	Foundation success	Establishment, donations; depending on time frame release of funds	No
	Increase in state funds	Return of existing funds (or most of them); increase in revenues	Yes
	Increase in local funds?	Tracking of local library mill levy increases; tracking of increases to	No
	Libraries save time, money, and increase services through	ROI for statewide projects	No
Create a useful Information Infrastructure			
	Collection "reach"	usage statistics	Yes, to varying degrees
		Number of qualified patrons for TBL that are using the service	Yes
	increase # and % of libraries statewide projects	Patron feedback on the value of statewide collaborative projects	No
	Libraries save time, money, and increase services through	ROI for statewide projects	No
	Public libraries increase their bandwidth to meet national	# of libraries that meet national standards	Yes, to varying degrees